

City of Whittier, Alaska
P.O. Box 608 – 660 E. Whittier Street
Whittier, Alaska
907-472-2327

EMPLOYMENT OPPORTUNITY
Receptionist / Office Assistant
Non - Exempt, \$14.31-\$17.40 DOE

POSITION TITLE: RECEPTIONIST/ OFFICE ASSISTANT

DEPARTMENT: ADMINISTRATION

SUPERVISOR: ASSIGNED DEPARTMENT HEAD NO

CLASSIFICATION: N-EXEMPT, HOURLY

POSITION SUMMARY: Performs a variety of routine clerical activities. Provide administrative support to Department Heads as needed. This position will serve as "first contact" for the City, and must represent the City of Whittier by providing excellent customer service at the front counter and answering the main city hall phone lines.

ESSENTIAL FUNCTIONS:

1. Meet members of the public in a polite and courteous manner as they enter.
2. Answer phone in a polite and courteous manner, and direct calls appropriately.
3. Provide support to Administrative staff, Department Heads and City Manager as needed.
4. Scan documents to archives, sort and organize files and documents, prepare invoices associated with Whittier Department of Public Safety functions or obligations, such as EMS billings and police service contracts.
5. All other duties as assigned by the City Manager or assigned Department Head.

OTHER RESPONSIBILITIES:

1. May be required to attend evening and weekend meetings.
2. May be required to take and transcribe meeting minutes.
3. Provides clerical support to city manager or department heads as needed.

ESSENTIAL EDUCATION, EXPERIENCE AND SKILLS REQUIRED:

1. Experience in use of office equipment including, but not limited to, computer, fax, copier, scanner, business phone system, postage machine, etc.
2. Experienced in Microsoft Office, Word, Excel.
2. High School graduate or G.E.D. required.
3. Back ground check, drug testing and fingerprints will be required.
4. Ability to conduct independent research utilizing written and oral resources.
5. Ability to compose correspondence and reports.
6. Ability to handle multiple tasks and perform effectively under the pressure of deadlines.
7. Ability to maintain accurate and organize records.
8. Ability to work with the public with discretion, confidentiality, tact and courtesy.
9. Possess and maintain a valid Alaska Driver's License.
10. Employee will be required to walk; reach with hands and arms; balance; stoop; kneel; or crouch. The employee is frequently required to talk and hear; ~~stand~~, sit for long periods of time; use hands to handle, feel and use computer keyboard. Specific vision abilities required by this job include close vision and depth perception; ability to look at computer screens for long periods of time.

TO APPLY: submit a City of Whittier application, resume, authorization to release information form, a cover letter and 3 professional references by one of the following methods: in person at 660 E. Whittier Street, Whittier, AK.
Or by mail to PO Box 608, Whittier, AK. 99693, Attention: Dyanna Pratt, or email to dpratt@whittieralaska.gov.
Or fax to 907-472-2404
